

SFT Refund/Exchange Policy

We endeavour to ensure all the trees and plants that leave Sheffield Fruit Trees are healthy and as ready for the big wide world as they can be.

We are a chemical-free nursery, which means that we aim to encourage life rather than eradicate it. Rather than relying on pesticides, herbicides and insecticides we aim to grow resilient trees from healthy soil that can fight off infection themselves. This may mean that our trees may seem to have more 'pests' or bugs than trees from large industrial tree nurseries.

This shouldn't be a cause for concern as long as the trees aren't stressed and are planted in the correct manner at the right time of the year in suitable soil/site. You can find a guide on how to plant your trees correctly [here](#)...

We are willing to replace any trees or plants that die within 9 months of purchase date as long as we are satisfied they have been treated well since that date. This includes planting at the right time and keeping trees well watered. You may be asked to provide photographs to prove this. If we cannot replace your tree like for like then you will be offered a different variety or your money back.